LANGUAGE ACCESS PLAN
Bi-Annual Monitoring and Review

- Identification of any significant changes in the composition or language needs of the population using relevant new data from the U.S. Census or other appropriate sources;

- A review to determine if additional vital documents require translation;

- A review of any issues or problems related to serving LEP people which may have emerged during the past year;

- Identification of any recommended actions to provide more responsive and effective language services;

- The number of documented LEP person contacts encountered annually;

- Determination as to whether the need for translation services has changed;

- Determine whether local language assistance programs have been effective and sufficient to meet the need;

- Determine whether the City’s financial resources are sufficient to fund language assistance resources needed;

- Determine whether the City fully complies with the goals of this LAP; and

- Determine whether complaints have been received concerning the City’s failure to meet the needs of LEP individuals.